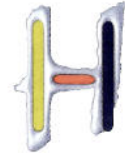


Our Ref: Mr F Chan / Kara Wilton



HESKETH HENRY
The Art of Law

Sarah King
4 Edith Street
Point Chevalier
Auckland 1022

PRIVATE & CONFIDENTIAL

COURIER DELIVERY

Email: sarah@itamer.com

Friday, 3 July 2009

NBO NZ LIMITED / ABOL.COM.AU LIMITED

1. We refer to your letter of 1 July.
2. Our letter of 19 July was self-explanatory and clear as to our client's requirements. Our client requires that you remove all material relating to NBO NZ Limited and abol.com.au Limited from your blogs, and post a retraction statement in the form outlined in the letter.
3. By refusing to comply with the requirements set out in our letter and instead debating the issues with us, it appears that you are stretching matters out in bad faith. This has resulted in further costs incurred by our client in terms of unnecessary legal fees incurred in responding to your letters, and continuing damage to our client's businesses from the comments on your blogs, matters which our client reserves the right to bring to the Court's attention.
4. It is not for us to provide you with advice on which comments on your blogs are defamatory, and why those comments are defamatory. If you require clarification on this issue, then we urge you to seek your own legal advice.
5. As a matter of clarification, we confirm that the Commerce Commission's determination on our client's businesses was verbal. The Commerce Commission does not provide written determinations on such matters.
6. Our instructions are to commence proceedings and not to engage in further correspondence with you on this matter. If you wish to argue that the comments on your blogs are not defamatory, you may do so before the Court.

HESKETH HENRY

Frank Chan
Partner

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